

"Over the last 19 months, COVID-19 has disrupted how care is sought and provided in all levels of care," says Colleen O'Rouke, senior vice president of network and clinical solutions for naviHealth. "Regardless of setting, all healthcare institutions and providers have been stretched to their maximum to meet the needs of those most ill."

Read more about her insights on senior care in this recent Hospital ($\underline{\text{Relias}}$) piece.	Case Management