We are pleased to announce naviHealth has been re-accredited by the National Committee for Quality Assurance (NCQA) for Utilization Management through 2023.

NCQA Utilization Management Accreditation is a quality assessment program that focuses on consumer protection and customer service improvement. This accreditation reduces duplicative oversight and inefficient gathering of information by organizations and focuses on consumer protection and improvement in service to customers.

Standards recognize that organizations that apply for accreditation have open access networks, and can improve service quality and utilize customized structures to meet purchaser needs.

Click <u>here</u> to learn more about NCQA.