

## Browser Requirements

Supported internet browsers for **nH Access** are listed below:

- Microsoft Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version preferred)
- Mozilla Firefox (latest version preferred)
- Apple Safari (latest version preferred)

Verify that **curaspan.com** and **edischarge.com** have been added to the popup blocker as sites that are allowed.

Add <https://access.navihealth.com> to the trusted sites in your browser.

## How to add a new site to the trusted sites in your browser?

- Click 'Tools' which is the gear icon in the top right corner of Internet Explorer. Shortcut is Alt+X.
- Click 'Internet options'
- Click the 'Security' tab at the top
- Click the green 'Trusted sites' zone
- Click Sites, on the right side
- In the text box, type <https://access.navihealth.com> and then click Add

## How to clear the cache and cookies from your browser?

In Internet Explorer:

- Click 'Tools' which is the gear icon in the top right corner of Internet Explorer. Shortcut is Alt+X.
- Move your mouse down to 'Safety'
- Click 'Delete browsing history...'
- Ensure the 'Temporary Internet Files and website files' and 'Cookies and website data' options are checked.
- Click 'Delete' at the bottom and restart Internet Explorer

For technical support, please contact naviHealth Customer Support:

- [Support@naviHealth.com](mailto:Support@naviHealth.com)
- 1-888-276-5777