

naviHealth Third-Party Application Support

Third-Party Application		Supported	Unsupported
Microsoft Internet Explorer	11+	✓	
	10 & below		✓
	Any version on a mobile device		✓
	IE11 in Compatibility Mode		✓
	Insight Reporting		✓
Microsoft Edge	Chromium 94+	✓	
	Chromium 93 & below		✓
	HTML Any version		✓
	Edge in Compatibility Mode		✓
Mozilla Firefox	91+	✓	
	90 & below		✓
	ESR		✓
	Any version on a mobile device		✓
Google Chrome	94+	✓	
	93 & below		✓
	Any version on a mobile device		✓
All other browsers	Any version		✓
	Any version on a mobile device		✓
Adobe Reader	10.1.4 & above	✓	
	Any version on a mobile device		✓

naviHealth has defined the following categories for third party software:

- **Supported:** naviHealth performs full system testing against these third-party applications and verifies that all functions within the naviHealth Service Applications operate properly. Should any of these browsers fail to work with naviHealth's service application, naviHealth will take all commercially reasonable steps to ensure that the Service Applications work properly with these third-party applications.
- **Unsupported:** These browsers have security, performance or technical issues which may impact the functionality or operation of naviHealth's service applications. We may block access to our Service Applications for these third-party applications. Customer Support will not investigate issues related to these third-party applications.



NOTE: naviHealth only supports communications via TLS1.2+. In order to access naviHealth's applications, this feature will be enabled when using a supported browser listed above.